ONE-WAY FARES

Regular Fare Discount Fare

\$1.00

\$0.50*

* Seniors above the age of 62, disabled, Medicare cardholders, and children under 5 years.

Fares are per-person per one-way trip. Discount fares require proof of eligibility. Please provide exact fare.

TRANSIT PASSES

Regular 10 Trip Card
Discount 10 Trip Card

\$10.00

\$5.00

TRANSFERS

LMT to Metro LMT to Norwalk Transit Metro to LMT Norwalk Transit to LMT

Please ask driver for current rates.

Transfers are available for continuing trips from LMT to and from Metro and Norwalk Transit.

ADDITIONAL TRANSIT INFORMATION

MTA

(800) 266-6883

www.metro.net

Norwalk Transit

(562) 929-5550

www.ci.norwalk.ca.us/transportation.asp

Access Services, Inc.

(800) 827-0829

www.asila.org

Communication and hearing impaired: (800)

(800) 827-1359

OCTA

(714) 636-RIDE

www.octa.net

Montebello Bus Lines

(323) 887-4600

www.cityofmontebello.com/depts/transit/bus

La Mirada Transit service is provided by MV Transportation, Inc. under contract with the City of La Mirada

> **MV Transportation, Inc. Customer Service Center**

> > (562) 790-2428

Office Hours

Monday - Friday 8 a.m. - 6 p.m.

Provides trip planning, sale of transit passes, and processing of customer comments.



City of La Mirada Community Services Department

> 13710 La Mirada Blvd. La Mirada, CA 90638 (562) 943-7277 www.cityoflamirada.org

Provides oversight of service levels, policies, quality and overall customer satisfaction.





Hours of Operation

Monday - Friday 6:30 a.m. - 6:00 p.m. Saturday 9:30 a.m. - 4:00 p.m.

Local Transit service for those who live, work and play in La Mirada.

Reservations:

(562) 943-6776 • (714) 521-0330

Cancellations:

(714) 521-5278

Updated March, 2010

LA MIRADA TRANSIT SERVICE

La Mirada Transit (LMT) provides local transit services to those who live, work, and play in La Mirada.

All passenger pick-ups and drop-offs are scheduled as shared rides when riders are traveling in the same general direction and same general time frame. Direct travel from origin to destination and exact drop-off times are not guaranteed, as other stops could be made along the way.

Passengers are picked-up and dropped-off at the safest curb location pearest their request.

curb location nearest their requested address.

Upon request, drivers will assist passengers with limited mobility in boarding or exiting the vehicle. Passengers requiring assistance getting to and from the curb pick-up location or who require assistance with carrying packages or bags should be accompanied by an attendant.

SERVICE AREA

LMT provides service to any location within the La Mirada city limits. Service is also provided to Westridge Plaza in La Habra and up to one mile outside La Mirada city limits for medical appointments only.

Riders may use LMT to connect with regional transit operators including Norwalk Transit, Montebello Bus Lines, Metro, and OCTA.

SCHEDULING A TRIP ON LA MIRADA TRANSIT

Call:

(562) 943-6776 (714) 521-0330

Be prepared to provide the following:

- Name, first and last
- Home address
- Pick-up location
- Phone number
- Drop-off location
- Desired drop-off time
- Number of passengers
- Any special accommodation requirements, such as the need for a wheelchair lift or other mobility device.

SERVICES PROVIDED

LMT offers three services:

Advance Reservations may be made anytime up to five days in advance for medical trips and up to one day in advance for all other trips.

Subscription Service is available for regularly scheduled recurring trips on a seasonal basis.

Same Day Service may be requested for unscheduled travel needs. Same day trips are scheduled based on time and space availability.

All trip reservations are scheduled with a 20 minute pick-up window. For example, if your pick-up time is scheduled for 10 a.m., please be ready to board the bus between 9:50 a.m. and 10:10 a.m. Upon arrival at the pick-up location, the driver will wait a maximum of two (2) minutes for the passenger to board the vehicle.

*Holiday hours may vary.

HELPFUL HINTS

- To keep your fare low, the transit buses are shared with other passengers. Every effort is made to deliver customers to their destinations on time. Vehicles may make stops along the way, so passengers are asked to be flexible about trip times.
- When requesting a ride, allow adequate time to reach your destination. Immediate ride requests will be assigned in the order in which they are received.
- Watch carefully for the arrival of the bus or wait by the curb. Be ready to board with your fare as soon as it arrives.
- Please keep carry-on items to a manageable size and number. Vehicles cannot carry bicycles or strollers unless they fold down.



TRIP CANCELLATION

If you need to cancel your trip requests, please call: (714) 521-5278. Your cancellation will allow LMT to provide a trip to another passenger. Excessive failures to cancel your trip may result in loss of riding privilages.